

Message Text

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PAGE 01 LENING 01198 151524Z

ACTION SCS-03

INFO OCT-01 EUR-12 ISO-00 CA-01 DHA-05 L-03 H-01 /026 W

-----111058 151556Z/44

P R 151456Z SEP 77

FM AMCONSUL LENINGRAD

TO SECSTATE WASHDC PRIORITY 3477

INFO AMEMBASSY MOSCOW

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FOR SCS AND EUR/SOV

E.O. 11652: N/A

TAGS: CASC, US, UR (PETRICK, HELEN M.)

SUBJ: W/W HELEN PETRICK

REF: (A) MOSCOW 10350, (B) STATE 167267, (C) LENINGRAD 809

(D) STATE 154325, (E) LENINGRAD 318, (F) LENINGRAD 309

1. MRS. HELEN PETRICK HAS CONTACTED CONGEN CONCERNING HER
COMPLAINTS ABOUT MISTREATMENT DURING A TOUR OF THE U.S.S.R. SPONSORED
BY GENERAL TOURS LAST MARCH.

2. SOMETIME DURING AUGUST, MRS. PETRICK TELEPHONED CONSOFF AT
HOME ABOUT 7:00 AM TO ENQUIRE WHETHER CONGEN HAS BEEN CONTACTED
IN PURSUIT OF HER EFFORTS IN THE US TO OBTAIN SATISFACTION
OF HER COMPLAINTS. SHE HAD APPARENTLY RECEIVED A LETTER FROM
GENTOURS WHICH DISAPPOINTED HER. ON SEPTEMBER 15, MRS. PETRICK
AGAIN TELEPHONED CONSOFF AT HOME BEFORE 8:00 AM, APPARENTLY
AS A CONSEQUENCE OF HAVING RECEIVED LETTER FROM GENERAL TOUR'S
INSURANCE COMPANY, OR THE COMPANY'S LAWYERS, REJECTING HER
CLAIMS AS UNFOUNDED AFTER QUOTE A THOROUGH INVESTIGATION END
QUOTE.

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3. MRS. PETRICK WISHED TO LEARN WHETHER CONGEN HAD BEEN CON-
TACTED AS PART OF INVESTIGATION. SHE REPORTED DEPTOFF HAD TOLD
HER DURING TELCON SEPTEMBER 14 NO RECORDS WERE AVAILABLE.
SHE WAS REQUESTED TO CALL BACK DURING WORKING HOURS AND DID SO.

4. MRS. PETRICK WAS UPSET ABOUT HER CASE. IT SEEMED SHE HAD HAD
NO SUCCESS IN HER EFFORTS TO OBTAIN SATISFACTION FROM HER

CONTACTS WITH GENERAL TOURS CO. OR FROM HER COMPLAINTS TO SENATOR METCALF'S OFFICE.

5. AS HAPPENED DURING HER FIRST CONVERSATION WITH CONSOFF (REFTEL F), MRS. PETRICK APPEARED UNABLE TO CONCENTRATE ON THE SOURCE OF COMPLAINT CONGEN CAN DEAL WITH. SHE MOVED FROM THE INSURANCE COMPANY'S INVESTIGATION TO THAT OF THE DEPARTMENT AND WISHED TO KNOW WHETHER MATTER OF SOVIET POLICEMAN'S BEHAVIOR (REFTEL F, PARAS 1 AND 2) HAD BEEN PURSUED, BUT AS HAPPENED DURING FIRST CONVERSATION IN MARCH, MRS. PETRICK WAS UNABLE TO OFFER SPECIFIS JUSTIFYING REPRESENTATION.

6. DEPARTMENT REQUESTED INFORM MRS. PETRICK (SYDNEY, MONTANA 406 482-1963) SHE WILL RECEIVE REPLY BY MAIL TO HER CALL AND ADVISE HER THAT, GIVEN HIGH COST AND OFTEN POOR RECEPTION OF TELEPHONIC COMMUNICATION BETWEEN MONTANA AND LENINGRAD, SHE COMMUNICATE WITH CONGEN BY MAIL OR THROUGH DEPARTMENT.

7. COMMENT. AS OCCASIONALLY HAPPENS ON GROUP TOURS, MRS. PETRICK HAD SOME HARD LUCK WHICH SEEMED TO ASSAIL HER FROM ALL SIDES. WHEN SHE ARRIVED IN LENINGRAD LAST MARCH, HER EMOTIONAL CONDITION WAS SUCH THAT CONSOFF PERCEIVED HIS TASK TO BE TO CALM HER AND KEEP HER CALM SO THAT SHE WOULD BE ABLE TO DEPART THE COUNTRY ON HER CHARTER FLIGHT AND SEEK HELP AT HOME. SHE WAS ALIENATED FROM THE GROUP. CONSOFF GAVE HER HOME NUMBER SO THAT SHE COULD CALL AT ANY TIME AND MAINTAINED LIMITED OFFICIAL USE

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DAILY TELEPHONE CONTACT WITH HER. CONGEN EMPLOYEE WHO SAW HER OFF AT AIRPORT AND PANAM EMPLOYEE REPORTED THAT MRS. PETRICK AGAIN SHOWED SEVERE SIGNS OF BEING EMOTIONALLY UPSET AND DRANK HEAVILY. PRIOR TO RECENT TELEPHONE CALLS, CONGEN HAD RECEIVED ONLY LETTER OF APPRECIATION FROM HER AND SEN. METCALF'S OFFICE AND ASSUMED THAT HER PROBLEMS HAD BEEN BROUGHT UNDER CONTROL. END COMMENT.

8. PLEASE INFORM STATUS OF CASE.NEUBERT

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Message Attributes

Automatic Decaptoning: X
Capture Date: 01-Jan-1994 12:00:00 am
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: n/a
Control Number: n/a
Copy: SINGLE
Sent Date: 15-Sep-1977 12:00:00 am
Decaption Date: 01-Jan-1960 12:00:00 am
Decaption Note:
Disposition Action: RELEASED
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment: 25 YEAR REVIEW
Disposition Date: 22 May 2009
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1977LENING01198
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Expiration:
Film Number: D770335-0310
Format: TEL
From: LENINGRAD
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1977/newtext/t19770961/aaaabzan.tel
Line Count: 103
Litigation Code IDs:
Litigation Codes:
Litigation History:
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Message ID: bc2daa45-c288-dd11-92da-001cc4696bcc
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TAGS: CASC, US, UR, (PETRICK, HELEN M)
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